ENGLISH A2 · UNIT 5 · VOCABULARY Name: _____ Date: _____

Hotels and accommodation

Focus: hotel and accommodation words: reception, check in, double room, key card, hostel, included, complain

reception **receptionist** **check in** **check out** **double room** **single room** **twin room** **key card** **guest** **accommodation** **hostel** **campsite** **tent** **bed and breakfast** **included** **Wi-Fi** **air conditioning** **lift** **towel** **pillow** **blanket** **room service** **complain** **complaint** **comfortable**

1 Choose the correct word.

Example: You get your key card at _____. (reception / the campsite / the lift) → reception

1. Good evening. I'd like to _____, please. I've got a reservation for two nights. (check in / check out / complain)
2. A _____ room has two single beds, not one big bed. (double / twin / single)
3. The _____ at the desk gave us a city map and our key cards. (guest / passenger / receptionist)
4. Breakfast is _____ in the price, so you don't pay extra for it. (included / comfortable / delayed)
5. It's too hot in this room. Does the _____ work? (blanket / air conditioning / pillow)
6. We slept in a _____ at the campsite. It was cold at night. (hostel / lift / tent)
7. I'm going to _____ about the noise. I didn't sleep at all. (complain / check out / book)
8. We stayed in a cheap _____ with six beds in one room. (double room / hostel / key card)
9. The _____ was broken, so we carried our bags up four floors. (lift / tent / towel)

2 Put the words in the correct column.

Example: manager → People

hostel **pillow** **guest** **campsite** **blanket** **receptionist** **bed and breakfast** **towel** **passenger** **hotel** **air conditioning** **tourist**

Places to stay	Things in the room	People

ANSWER KEY

1 1 check in, 2 twin, 3 receptionist, 4 included, 5 air conditioning, 6 tent, 7 complain, 8 hostel, 9 lift **2** Places to stay: hostel, campsite, bed and breakfast, hotel | Things in the room: pillow, blanket, towel, air conditioning | People: guest, receptionist, passenger, tourist

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