

Everyday English: What happened?

Focus: everyday English: What happened? / Are you OK? / I'd like to report a stolen bag / I'm so sorry to hear that

Model dialogue

Mark: Hi Lena. What happened to your arm?

Lena: I fell over on the stairs and hurt it. I wasn't looking.

Mark: Oh no! Are you OK?

Lena: Yes, I'm fine, don't worry. It's only a small injury.

Mark: I'm so sorry to hear that. Can I help?

Lena: Yes, please. Could you take these boxes to reception?

calm Where wallet report doing was worry looking sitting

1 At the police station — Complete the dialogue with the words in the box.

Example: Hello. Can I _____ you? → help

Omar: Hello. I'd like to _____ a stolen bag.

Officer: I'm so sorry to hear that. _____ were you when it happened?

Omar: I was _____ in a café near the station, reading the newspaper.

Officer: What _____ in the bag? And what were you _____ at that moment?

Omar: My _____, my keys and a book. I wasn't _____ at the bag.

Officer: Don't _____. Stay _____ and write your name on this form.

Omar: Thank you. Here is my phone number.

2 Match the questions and the answers.

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| 1. What happened? | a. Yes, please. Could you phone my wife? |
| 2. Are you OK? | b. Of course. Stay calm. |
| 3. What were you doing? | c. Yes, I'm fine, thanks. It's nothing. |
| 4. Could you call an ambulance? | d. OK. Where were you when it happened? |
| 5. A thief took my wallet. | e. I was cooking. I wasn't looking. |
| 6. Can I help? | f. I slipped on the ice. |

ANSWER KEY

1 1 report, 2 Where, 3 sitting, 4 was, 5 doing, 6 wallet, 7 looking, 8 worry, 9 calm 2 1 f, 2 c, 3 e, 4 b, 5 d, 6 a